# **Cameron Smith**

...meets the....



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November 7<sup>th</sup> – November 14<sup>th</sup>, 2008

Originating Chapter Contact: Christina Tornese – Australia – 613.9426.0745

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## Dear Cameron.

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On behalf of Make-A-Wish® Australia, I am *delighted* to advise you of the following details in relation to your cherished wish to meet the cast of Mythbusters in San Francisco.

## Travel Duration:

Friday, 7th - Sunday, 16st November 2008

## Wish Participants:

Cameron, Leigh, William, Carlton & Owen

## Financial Allocation:

Please be advised that funds will be deposited directly into your bank account to assist with your meals and incidental expenses whilst on the wish. Also included in this amount is \$100AUD as a gift for Cameron.

## Travel Insurance:

This has been organised for all of you. In the event that you need insurance assistance, call - +61 2 9202 8211

AHI Assist and quote Policy # 4577 and your surname.

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Make-A-Wish Foundation® of the Greater Bay Area have kindly put together the following itinerary for you. In addition to all your activities the itinerary includes a summary of your flight details but you should always rely on your E-Tickets in the first instance.

## HAVE A FABULOUS TIME IN SAN FRANCISCO MEETING YOUR COOL MYTHBUSTERS IDOLS! ©

Yours sincerely

## Christina Tornese

Wish Services Co-ordinator Make-A-Wish® Australia

# Wish Participants: Cameron Smith (Wish Kid), Carlton Smith (Brother), Owen Smith (Brother), Leigh Smith (Mom), Bill Smith (Dad)

#### FLIGHT INFORMATION:

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Your flight information is listed below. This is just a **general** guide for your flight schedules. You should **ALWAYS** follow your tickets and flight monitors for more accurate information, as flight numbers and times can change!

Please be prepared for delays and long lines due to increased security and possible weather conditions. You may consider bringing books, games, cards or music to help pass the time.

#### YOUR FLIGHT INFORMATION:

November 7<sup>th</sup>, 2008 NZ Flight 136 Leaves Brisbane @ 11:25AM

Arrives Auckland @ 3:25PM NZ Flight 8 Leaves Auckland @ 7:30PM

Arrives San Francisco @ 10:30AM

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November 14<sup>th</sup>, 2008 NZ Flight 7 Leaves San Francisco @ 7PM

Arrives Auckland @ 5AM \*Nov. 16th

November 16<sup>th</sup>, 2008 NZ Flight 135 Leaves Auckland @ 9:25AM Arrives Brisbane @ 9:55AM

\*\*\*It is important that you notify Greater Bay Area Make-A-Wish Foundation and/or your transportation service of any flight changes. Failure to do so could jeopardize your pick up at the airport \*\*\*

#### AIRLINE TICKETS/BOARDING PASSES/SEATING:

You should always plan to check in at least <u>**2 hours**</u> in advance (due to enhanced security measures) of your flights to receive your boarding passes.

Upon arriving at the airport, please proceed to the appropriate airline counter. Please present the ticketing agent with:

- Your photo identification,
- Your flight details

Remember, each adult (18 years and older) must present valid photo identification to receive a boarding pass. The ticketing agent will help arrange preboarding for your flight, if necessary.

## **LUGGAGE**

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You may bring one carry-on size piece of luggage plus a personal item onto the plane, per person. Please refer to the appropriate website for your airline to see how many bags are allowed to be checked and at what charge (charges vary for each airline). Please be sure to include any medical supplies you may be checking in or carrying. If you think you may exceed the limit for luggage listed by your airline, please contact your local Make-A-Wish office immediately. Please be sure that you have a tag on your bags with your name, address and phone number (you can do this at the airport if you don't have tags).

## Advisory for new carry-on regulations:

With certain exceptions for prescription and over-the-counter medicines, baby formula and breast milk, and other essential liquids, gels, and aerosols, the following rules apply to all liquids, gels, and aerosols you want to carry through a security checkpoint.

- \*\*All liquids, gels and aerosols must be in **three-ounce or smaller containers**. Larger containers that are half-full or toothpaste tubes rolled up are not allowed. Each container must be three ounces or smaller.
- \*\*All liquids, gels and aerosols must be placed in a single, quart-size, zip-top, clear plastic bag. Gallon size bags or bags that are not zip-top such as fold-over sandwich bags are not allowed. Each traveler can use only one, quart-size, zip-top, clear plastic bag.

  \*\*Each traveler must remove their quart-sized plastic, zip-top bag from their carry-on and place it in a bin or on the conveyor belt for X-ray screening. X-raying separately will allow TSA security officers to more easily examine the declared items.

Please consult the airlines' Web sites or the TSA Web site at **www.tsa.gov** for additional information or call their toll free number at **1-866-289-9673**.

## EXPECTED WEATHER IN SAN FRANCISCO DURING YOUR STAY



Average High: 61°F Average Low: 53°F



### SUGGESTED ITEMS TO BRING ON YOUR TRIP



Here are some things we would suggest: Sunglasses, hat, casual clothes, sunscreen, catch-all bag/backpack for sightseeing, umbrella or rain poncho, comfortable walking shoes, camera & film, sweater or jacket for cool nights, parking placard, and medical information. There are several different microclimates

within San Francisco, so be sure to dress in layers!

## Friday, November 7<sup>th</sup> – Welcome!!!

## Welcome to San Francisco!!!

Upon arrival in San Francisco, please head to baggage claim to pick up your luggage. You will be greeted at baggage claim by a Make-A-Wish volunteer holding a sign with your name on it. **The volunteer will give you your Make-A-Wish folder that will contain any necessary coupons or confirmations for your trip**. The volunteer will be able to answer any questions you may have regarding your stay in the Bay Area and will assist you in SuperShuttle.

Once you have collected your luggage please locate the SuperShuttle upon your arrival. Make-A-Wish has already taken care of the charges for SuperShuttle, including gratuity. Claim your luggage on the lower level. Proceed to the departure level and outside to the outer curb. Follow the blue SuperShuttle signs and SFO Airport's Coordinators in teal green jackets will arrange SuperShuttle transportation to your destination. Once you have checked in with SuperShuttle, you will be grouped with other passengers going in the same direction and the next available van going to your area will be sent to pick you up. Your confirmation number is 5590756 - the reservation is under William Smith. The SuperShuttle will take you to your hotel.

Please be sure to tell the SuperShuttle Driver to drop you off at your hotel, **The Holiday Inn Express Fisherman's Wharf:** 



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Holiday Inn Express Fisherman's Wharf 550 Northpoint Avenue San Francisco, CA 94133 Tel: 415.409.4600

Confirmation Number: 66890641

Make-A-Wish Foundation has reserved **one family suite** (Non-Smoking) at the **Holiday Inn Express Fisherman's Wharf November 7**<sup>th</sup> – **November 14**<sup>th</sup>. **Your reservation is held in the name of Cameron Smith. Confirmation number: 66890641.** The charges for your room and parking have been taken care of, <u>however please keep in mind that you are responsible for any incidental charges billed to your room, including but not limited to phone calls, room service, movies, etc. Upon check-in you may be asked to present a Make-A-Wish business card one is located in your Make-A-Wish folder (the one that the Volunteer at the Airport gave you).</u>

Please enjoy the rest of your day at your leisure.

## Saturday, November 8<sup>th</sup>— Free Day!

Make-A-Wish has not arranged any activities for today. Please use your CityPasses located in the folder the volunteer gave you at the airport in San Francisco for activities today. A list of suggested activities has also been provided for you in your Make-A-Wish Folder.

## Sunday, November 9<sup>th</sup>— Alcatraz~!!!!



Today Make-A-Wish has arranged for you and your family to take a visit to "The Rock". Please be at **Pier 33** (along The Embarcadero) no later than **12PM (Noon)**. To get in line for the ferry to Alcatraz. Don't forget your tickets to Alcatraz located in the folder the volunteer gave you at the San Francisco Airport! **Bill, please be sure to bring your photo ID with you! Your boat leaves promptly at 12:45PM, so don't be late**. Be sure to dress very warmly, it gets very windy on the Island! Your visit to Alcatraz will

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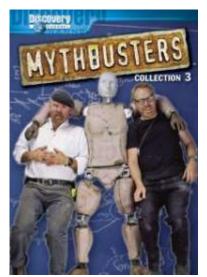
provide you with an opportunity to walk around a historic and infamous federal prison.

After you return from "the Rock" please feel free to walk around Pier 39 and Fisherman's Wharf.

## Monday, November 10<sup>th</sup> - Wish Day!!!!

Today is the day that you've been waiting for Cameron! You are going to meet THE CAST OF MYTHBUSTERS!!! While you're anticipating the big event, take some time to jot down a couple of questions that you might have for your favorite Myth-busting crew –

that way you'll be fully prepared!



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Make-A-Wish staff member Christina Toy will be the escort for your meet and greet with the cast. She will be able to assist you with any questions on your special Wish Day. Her contact number for your wish day is (415) 632-6696. Please call Christina as soon as you arrive at the "Myth-busting Headquarters".

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A limo from Mosaic Global Transportation service will pick you and your family up outside of your hotel and take you to the meet and greet location. Your pick up time is scheduled for 12PM (Noon). The limo will take you and your family directly to the wish location. If the limo has not arrived by noon, please call Mosaic at 1.800.398.7881 and tell them you are the Make-A-Wish Family of Cameron Smith. The wish is set to begin at 12:30AM, so if you arrive early, just sit tight and give Christina a call. Once the wish is complete, the limo will take

you directly to your hotel.

Please be aware that this is a group meet and greet. Two other children will be having their wishes granted today as well!

If at any time you have any questions please call Tiffany at the Greater Bay Area Make-A-Wish Foundation at (415) 402-2761.



\*\*\* Remember to please ask before you take any photographs and check with your escort before you requesting autographs\*\*\*

## Tuesday, November 11<sup>th</sup> – Free Day

Make-A-Wish has not arranged any activities for today. Please use your CityPasses located in the folder the volunteer gave you at the airport in San Francisco for activities today. A list of suggested activities has also been provided for you in your Make-A-Wish Folder.

## Wednesday, November 12<sup>th</sup> – Muir Woods!!

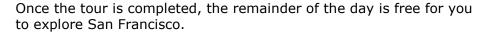
Today, Make-A-Wish and Gray Line Tours have arranged for you and your family to take a Muirwoods and Sausalito Tour. A tour bus from Gray Line Tours will pick you and your family up from outside of your hotel at 8:30AM. Please be ready and outside of your hotel no later than 8:20AM to ensure you do not miss your pick up time.

**Your reservation number is 1029705 under Cameron Smith.** The tour is approximately 3.5 hours long, so please be sure to pack a small bag with anything you may need during the tour (snacks, jackets, camera, etc.).

**Tour Highlights:** North across the Golden Gate Bridge lie two of California's most

unique tourist attractions. Marin County, one of the most affluent counties in the United States, is home to one of the few remaining groves of Virgin Coastal Redwoods. These redwoods are among the oldest and tallest trees in existence. The "Nature Trail" at Muir Woods leads you into the heart of its cathedral-like grove.

Sausalito is an alluring village of art galleries, quaint shops and waterfront restaurants with views of San Francisco across the bay. Its cliff-hanging cottages and houseboat community lean a Mediterranean ambience, but the locals you will see are pure "California".





## Thursday, November 13<sup>th</sup> – Free Day

Make-A-Wish has not arranged any activities for today. Please use your CityPasses located in the folder the volunteer gave you at the airport in San Francisco for activities today. A list of suggested activities has also been provided for you in your Make-A-Wish Folder.

## Friday, November 14<sup>th</sup> – Departure

Today you will be heading home. Check-out time from your hotel is noon – you may request a late check-out with the front desk, although this is not guaranteed. SuperShuttle will be transporting you to the San Francisco Airport. Be sure to be waiting outside of your hotel for your SuperShuttle van during the designated pick-up times. You are scheduled to be picked-up from your hotel between 3:05PM – 3:20PM. Please make sure that you are completely ready at the beginning of your scheduled pick up time so that you do not keep other passengers waiting. Your confirmation number is 5590755 –under William Smith. If the van has not arrived by 3:20PM, please call SuperShuttle directly 1.800.258.3826. Keep in mind the service and gratuity charges for your trip to the San Francisco Airport have already been paid for by Make-A-Wish!

#### **YOUR FLIGHT INFORMATION:**

November 14<sup>th</sup>, 2008 NZ Flight 7

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November 16<sup>th</sup>, 2008 NZ Flight 135

Leaves San Francisco @ 7PM Arrives Auckland @ 5AM \*Nov. 16<sup>th</sup> Leaves Auckland @ 9:25AM Arrives Brisbane @ 9:55AM

Have a safe flight @

## **MEDICAL INFORMATION**

You have told Make-A-Wish® that Cameron will not need medical services (wheelchair, oxygen, etc.) during his wish.

If Cameron requires medical attention for minor injuries, such as bumps and bruises, please ask the hotel concierge to direct you to the nearest treatment facility. Should you need or think that Cameron will need labs, blood work or any other additional medial attention; please contact Greater Bay Area Make-A-Wish Foundation® immediately.

\*You will need to bring any and all medications and medical information with you during the trip.\*

## MAKE-A-WISH FOUNDATION® EMERGENCY CONTACT INFORMATION

**Tiffany O'Malley**– primary Greater Bay Area Make-A-Wish contact (415) 402-2761

After hours for wish emergencies only # (800) 464-9474 235 Pine Street, 6<sup>th</sup> Floor San Francisco, CA



## OTHER USEFUL NUMBERS

#### Hotel:

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Holiday Inn Express Fisherman's Wharf: (415) 409-4600

#### **Airlines:**

Air New Zealand: 1-800-262-1234 (from USA)

#### **Transportation:**

SuperShuttle: 1-800-258-3826 Yellow Cab: (415) 333-3333

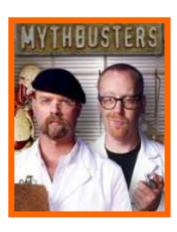
Mosaic Global Transportation: (800) 398-7881

#### **Activity:**

Gray Line Bus Tours: 1 (888) 428-6937

Wish Day Escort: Christina Toy - (415) 632-6696

Alcatraz: (415) 981-7625



Cameron, all of us at Make-A-Wish® hope you have a fabulous Wish Trip.!

We hope it is all you wished for and more!!